



B, 2645
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/190,536 Confirmation No. 6771
Applicant : John J. Dwyer, et al.
Filed : November 12, 1998
Title : Intelligent Routing of Voice Data Management System

TC/A.U. : 2645
Examiner : Gerald Gauthier

Docket No. : 018632.0091.NPUS00
Customer No. : 47669

INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. §§1.97 and 1.98

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING
37 C.F.R. 1.8

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to: MS Amendment Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below:

Date

07/21/05

Signature

Jacqueline Auld

Dear Commissioner:

In compliance with the duty of disclosure under 37 C.F.R. §1.56, it is respectfully requested that this Information Disclosure Statement be entered and the references listed on attached Form PTO-1449 be considered by the Examiner and made of record.

In accordance with 37 C.F.R. §§ 1.97(g),(h), this Information Disclosure Statement is not to be construed as a representation that a search has been made, and is not to be construed to be an admission that the information disclosed is, or is considered to be, prior art with respect to the present application or material to patentability as defined in 37 C.F.R. §§ 1.56.

The present Information Disclosure Statement is being filed within three months of the filing date of the RCE application filed on July 13, 2005 and hence is believed to be timely in accordance with 37 C.F.R. § 1.97(b). Accordingly, no fees are believed to be due in connection

with the filing of this Information Disclosure Statement. However, should any fees be deemed necessary (except payment of the issue fee), the Commissioner is authorized to charge any deficiency or to credit any overpayment to Kelley Drye & Warren LLP Account No. 11-0404/018632.0091.NPUS00.

Dated: July 21, 2005

Respectfully submitted,



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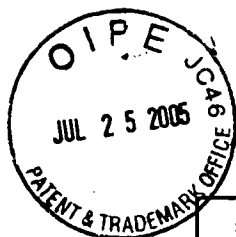
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IN LIEU OF PTO-SB/08.

Substitute for form 1449A/B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)			Complete if Known		
			Application Number	09/190,536	
			Filing Date	November 12, 1998	
			First Named Inventor	John J. Dwyer, et al.	
			Art Unit	2645	
			Examiner Name	Gerald Gauthier	
Sheet	1	of	1	Attorney Docket Number	018632.0091.NPUS00

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	
		Number-Kind Code ² (if known)			
	1	6,665,248 B1	12-16-2003	Onishi, <i>et al.</i>	
	2	6,574,629 B1	06-03-2003	Cooke Jr., <i>et al.</i>	
	3	6,494,831 B1	12-17-2002	Koritzinsky, Ianne Mae Howards	
	4	6,434,569 B1	08-13-2002	Toshimitsu, <i>et al.</i>	
	5	6,421,667 B1	07-16-2002	Codd, <i>et al.</i>	
	6	6,317,754 B1	11-13-2001	Peng, <i>et al.</i>	
	7	6,263,330 B1	07-17-2001	Bessette, Luc	
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	9	6,014,440	01-11-2000	Melkild, <i>et al.</i>	
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	11	6,006,263	12-21-1999	Horwitz, <i>et al.</i>	
	12	5,913,061	06-15-1999	Gupta, <i>et al.</i>	
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	18	09/415,617	Not pub.	Cyr, <i>et al.</i>	

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document		T
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

NON PATENT LITERATURE DOCUMENTS					
Examiner Initials	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T ²

Examiner Signature	CH01/SHUMBR/198664.1	Date Considered	
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